NRail™

ZoomTRAK™

Zoom – the program

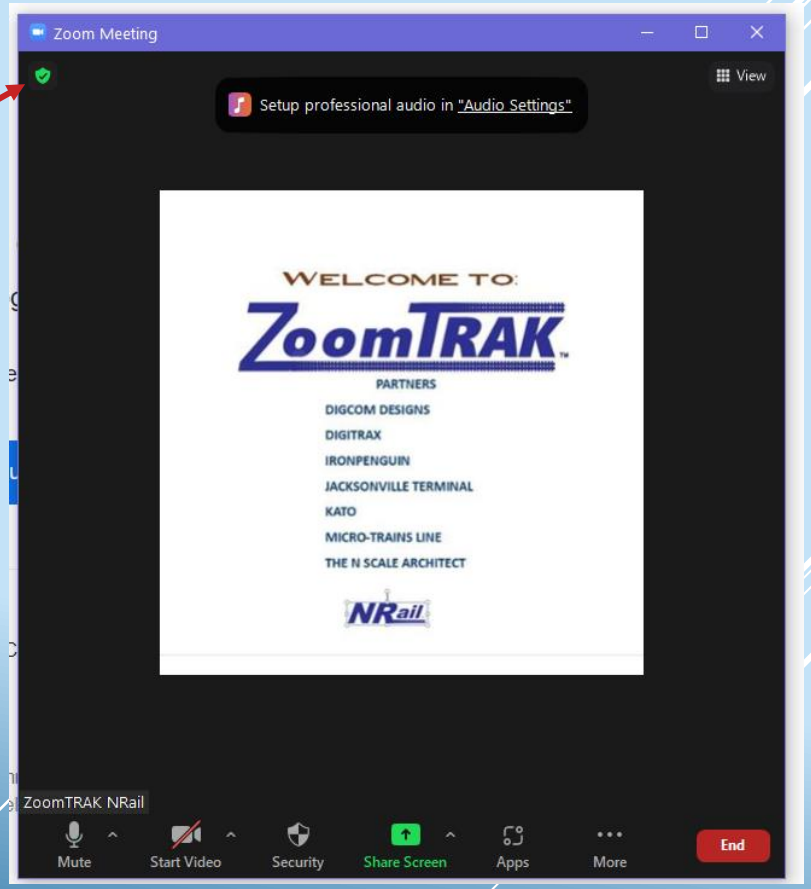
Presenter: Bruce Alcock

Version is Important

- Problems go back to Version!
- Best policy is to Update Automatically
- Once to decline update, you need to update manually

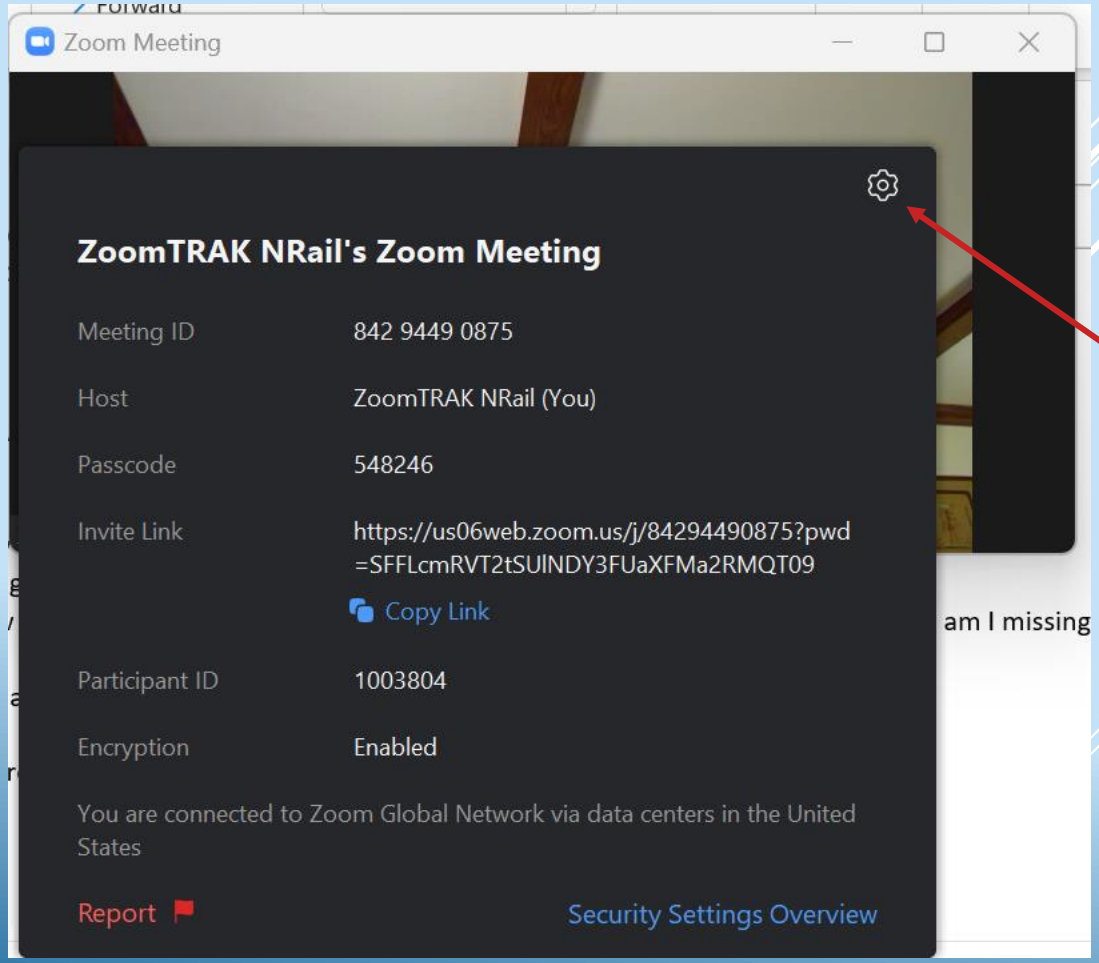
Getting to Settings step 1

- Click on the green shield, upper left corner



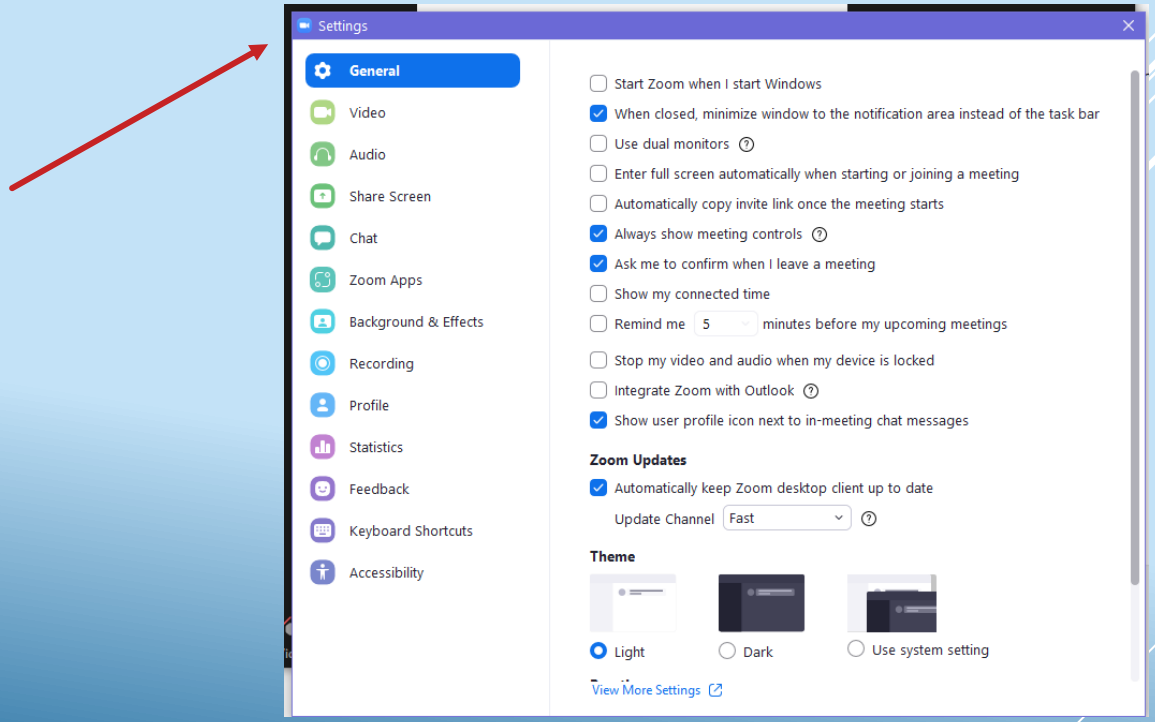
Getting to Settings step 2

- Click on the gear, upper right corner



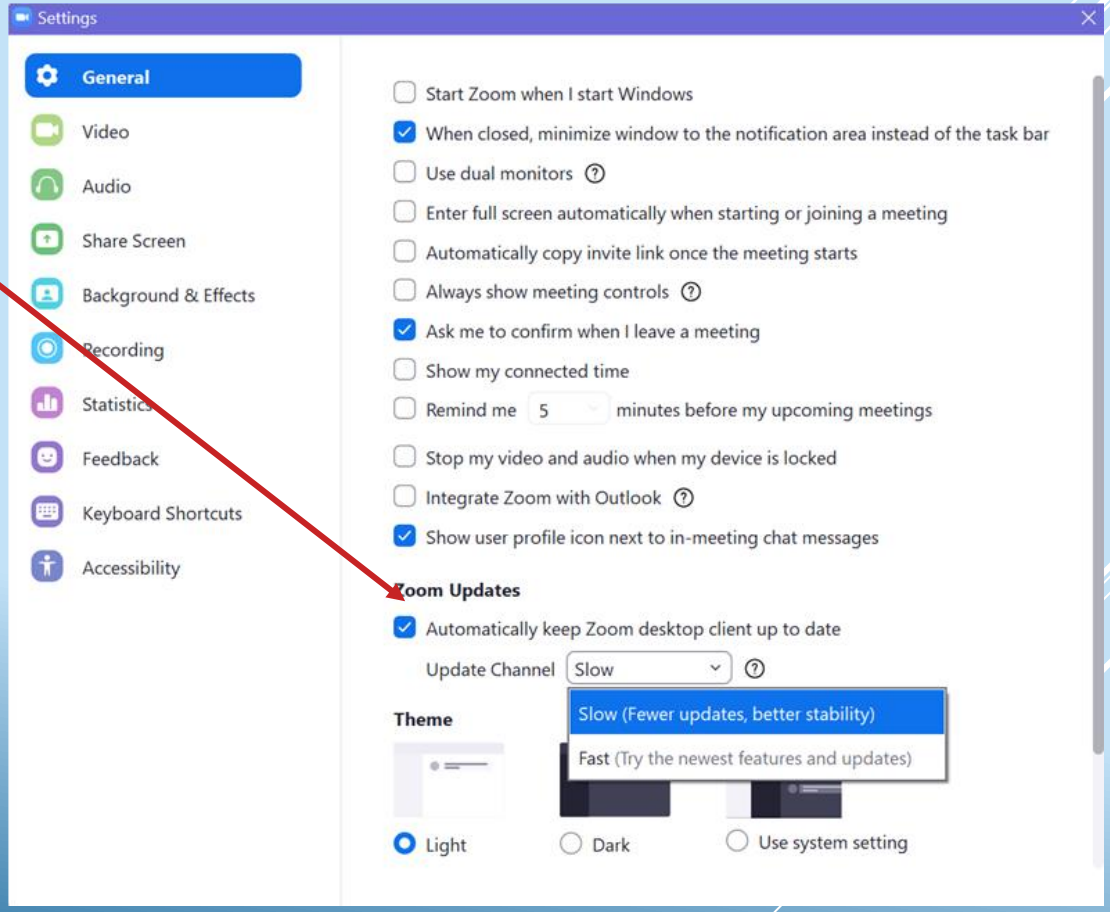
When in Settings

- Be sure the first item, General is selected



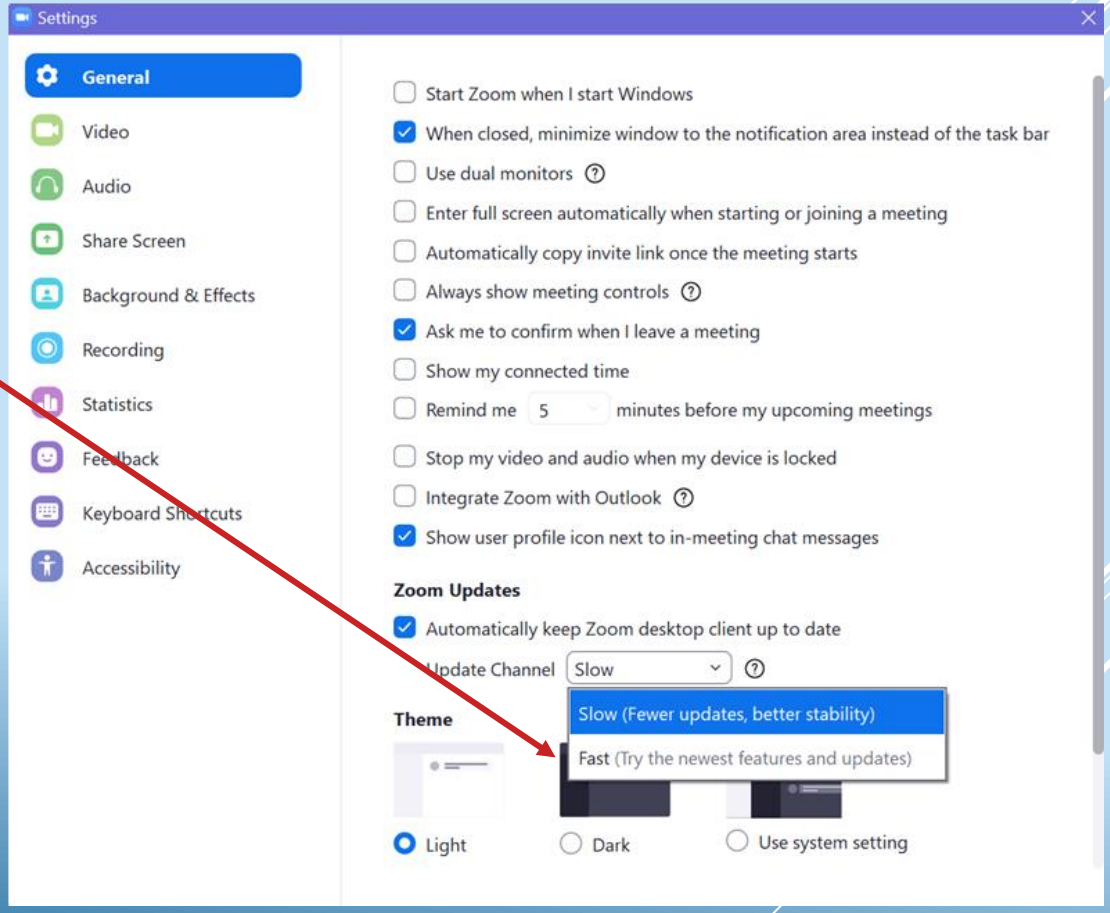
Automatic Updates

- Under General, be sure that Automatic updates is selected



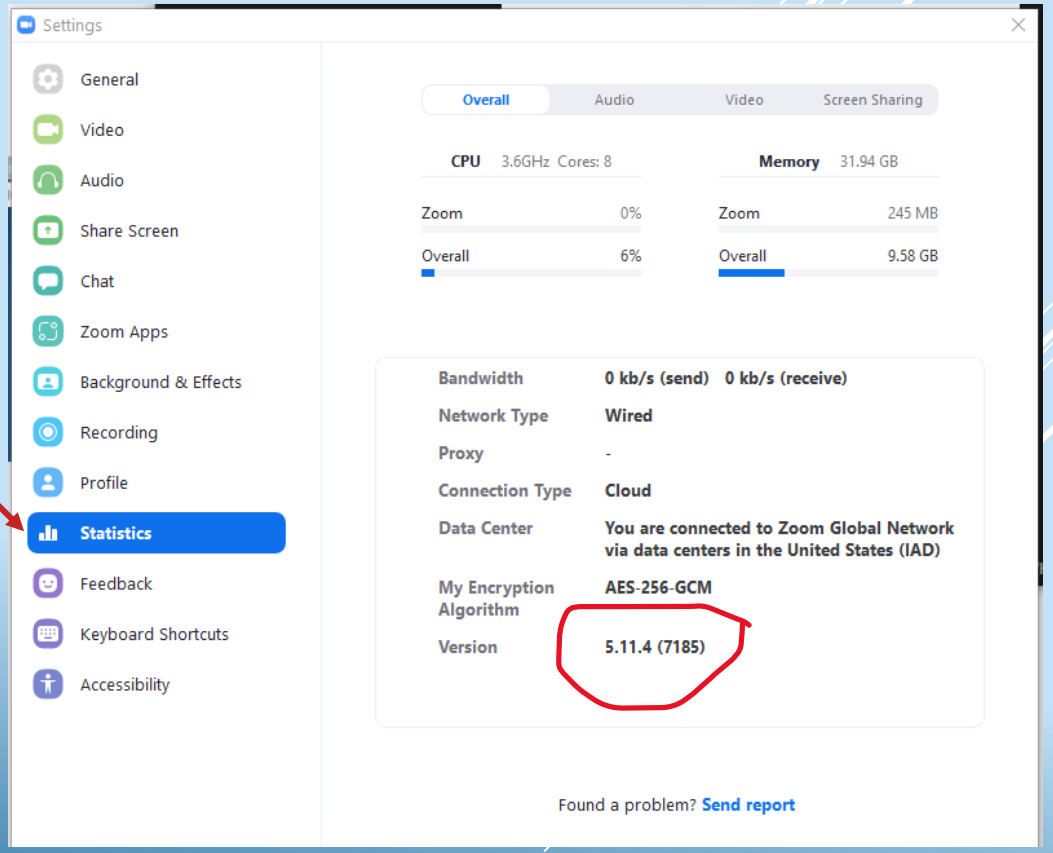
Type of Updates

- Under Zoom Updates, it recommended you choose Fast



Verify Version

- In settings, go to Statistics
- If version is less that 5.0, update manually

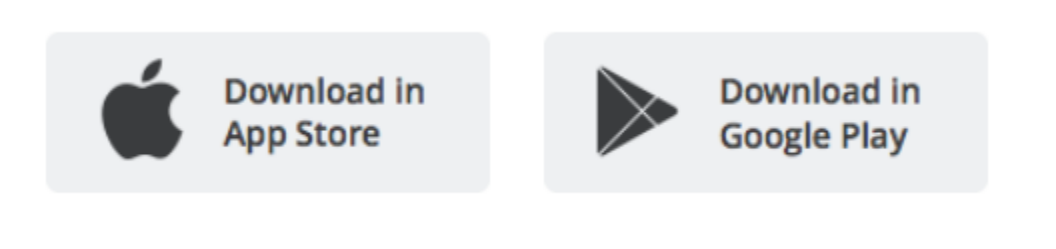


Manual Update

- Go to: https://zoom.us/download
  Click on Zoom Desktop Client
- Or https://zoom.us/download2
  Click on Zoom Desktop Client
- Or go to https://zoom.us/support/download
  Download will start automatically

Manual Update

- For Mobile and Table:



Final words

- When in doubt, just do a manual install