



Zoom – the program

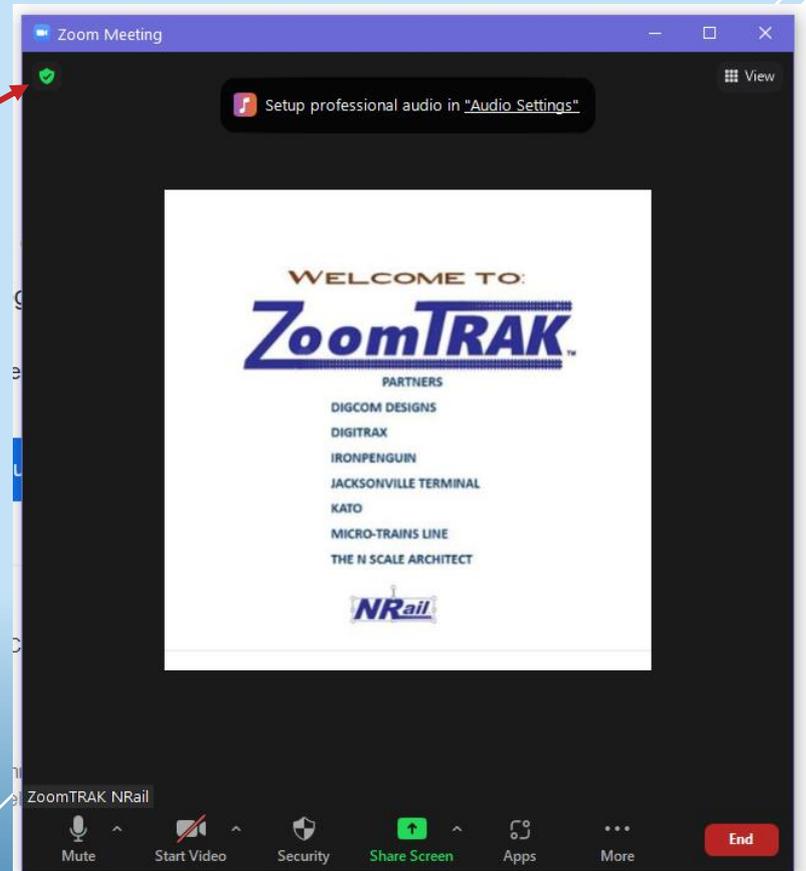
Presenter: Bruce Alcock

Version is Important

- Problems go back to Version!
- Best policy is to Update Automatically
- Once to decline update, you need to update manually

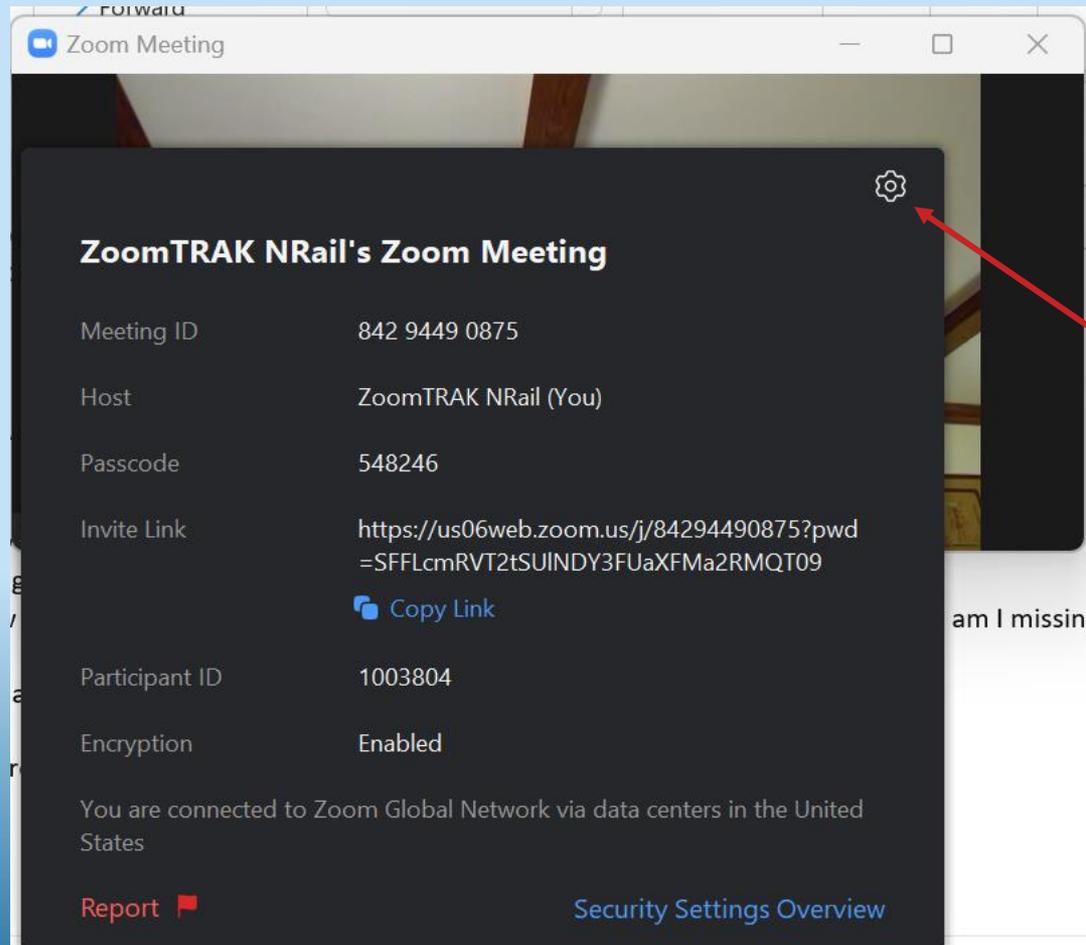
Getting to Settings step 1

- Click on the green shield, upper left corner



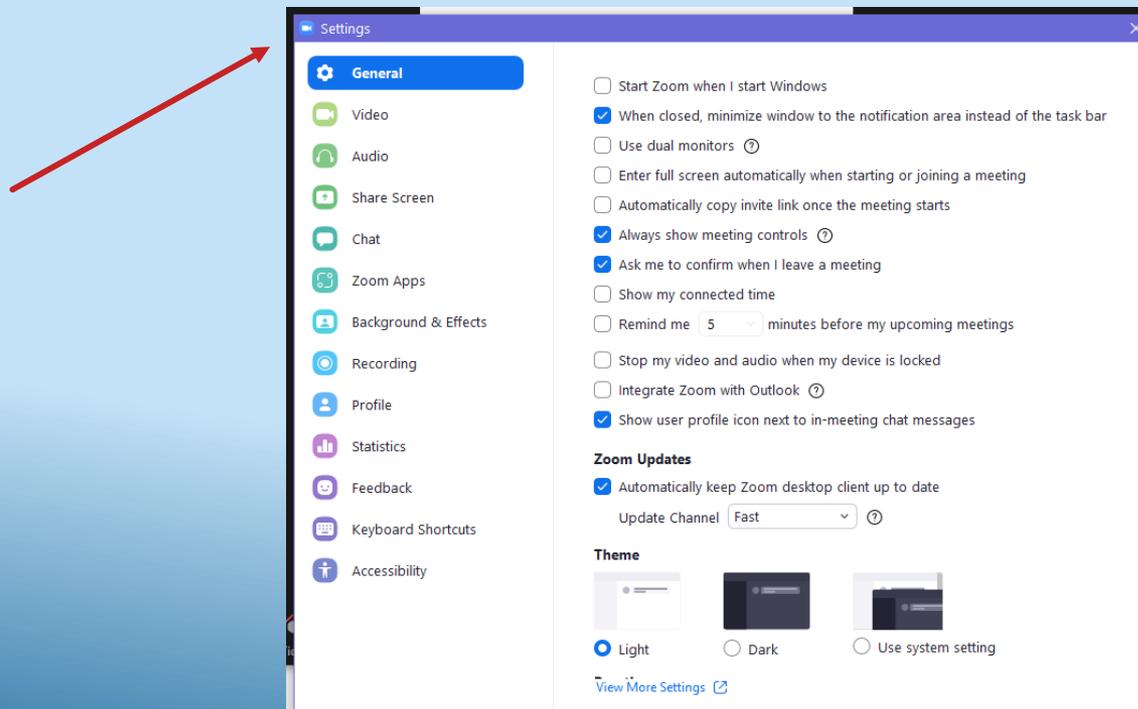
Getting to Settings step 2

- Click on the gear, upper right corner



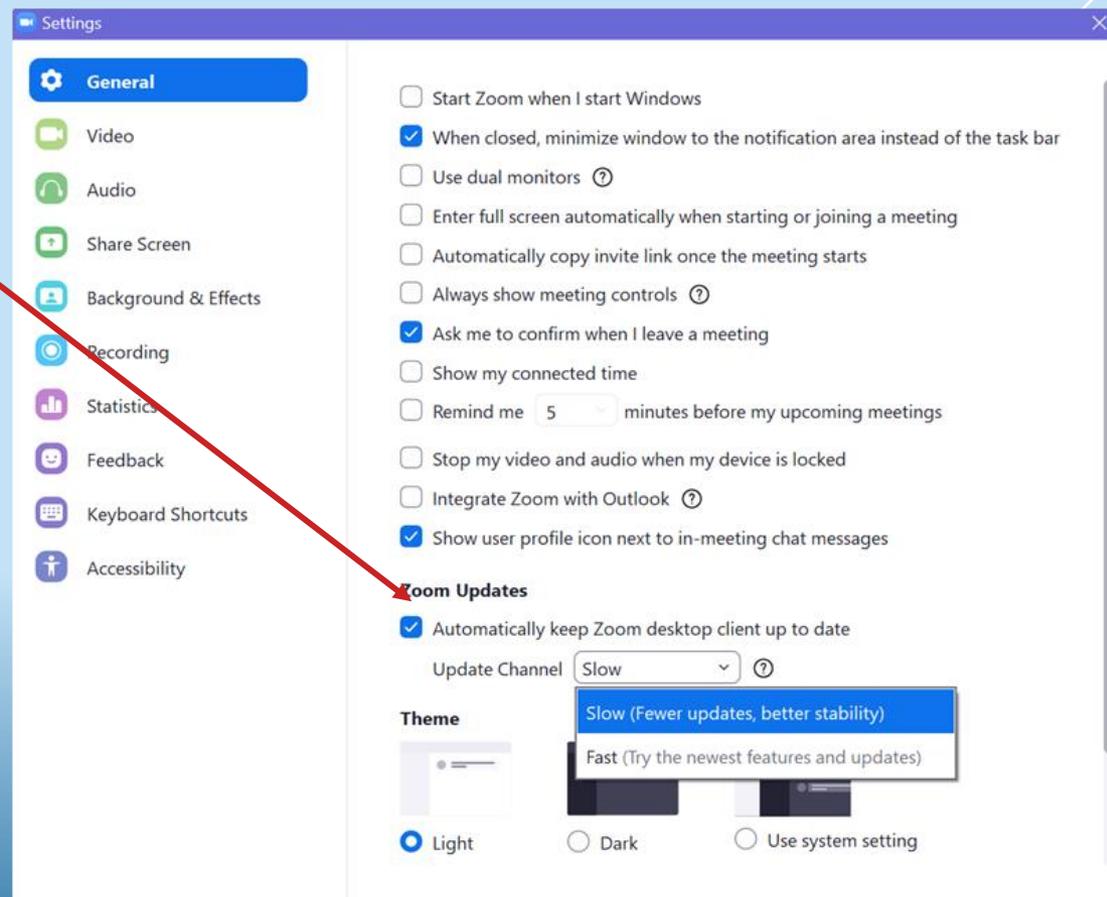
When in Settings

- Be sure the first item, General is selected



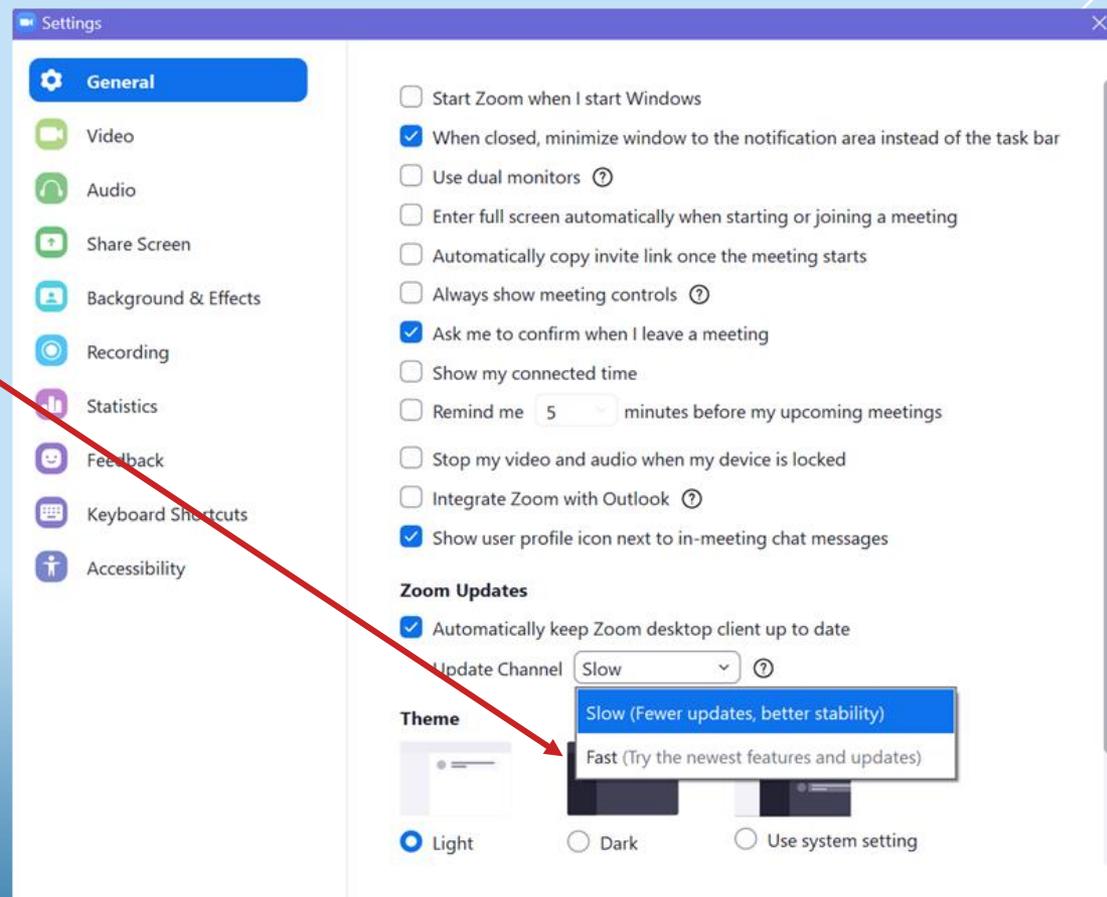
Automatic Updates

- Under General, be sure that Automatic updates is selected



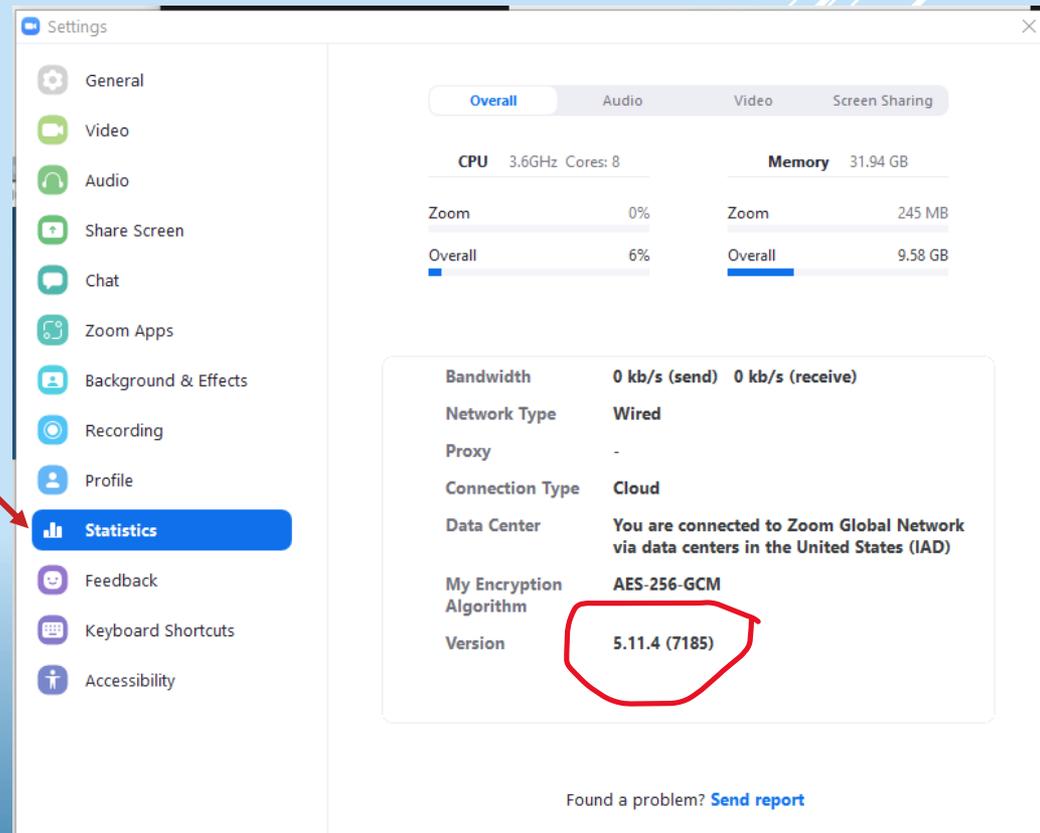
Type of Updates

- Under Zoom Updates, it recommended you choose Fast



Verify Version

- In settings, go to Statistics
- If version is less that 5.0, update manually



The screenshot shows the Zoom Settings application window. The left sidebar contains various settings categories, with 'Statistics' highlighted in blue. A red arrow points from the 'Statistics' option in the sidebar to the main content area. In the main content area, the 'Overall' tab is selected, showing system performance metrics. Below this, a table lists network and security settings. The 'Version' field is circled in red, showing '5.11.4 (7185)'. At the bottom, there is a link to 'Send report'.

Overall		Audio		Video		Screen Sharing	
CPU	3.6GHz Cores: 8			Memory	31.94 GB		
Zoom	0%			Zoom	245 MB		
Overall	6%			Overall	9.58 GB		

Bandwidth	0 kb/s (send)	0 kb/s (receive)
Network Type	Wired	
Proxy	-	
Connection Type	Cloud	
Data Center	You are connected to Zoom Global Network via data centers in the United States (IAD)	
My Encryption Algorithm	AES-256-GCM	
Version	5.11.4 (7185)	

Found a problem? [Send report](#)

Manual Update

- Go to: <https://zoom.us/download>
Click on [Zoom Desktop Client](#)
- Or <https://zoom.us/download2>
Click on [Zoom Desktop Client](#)
- Or go to <https://zoom.us/support/download>
Download will start automatically

Manual Update

- For Mobile and Table:



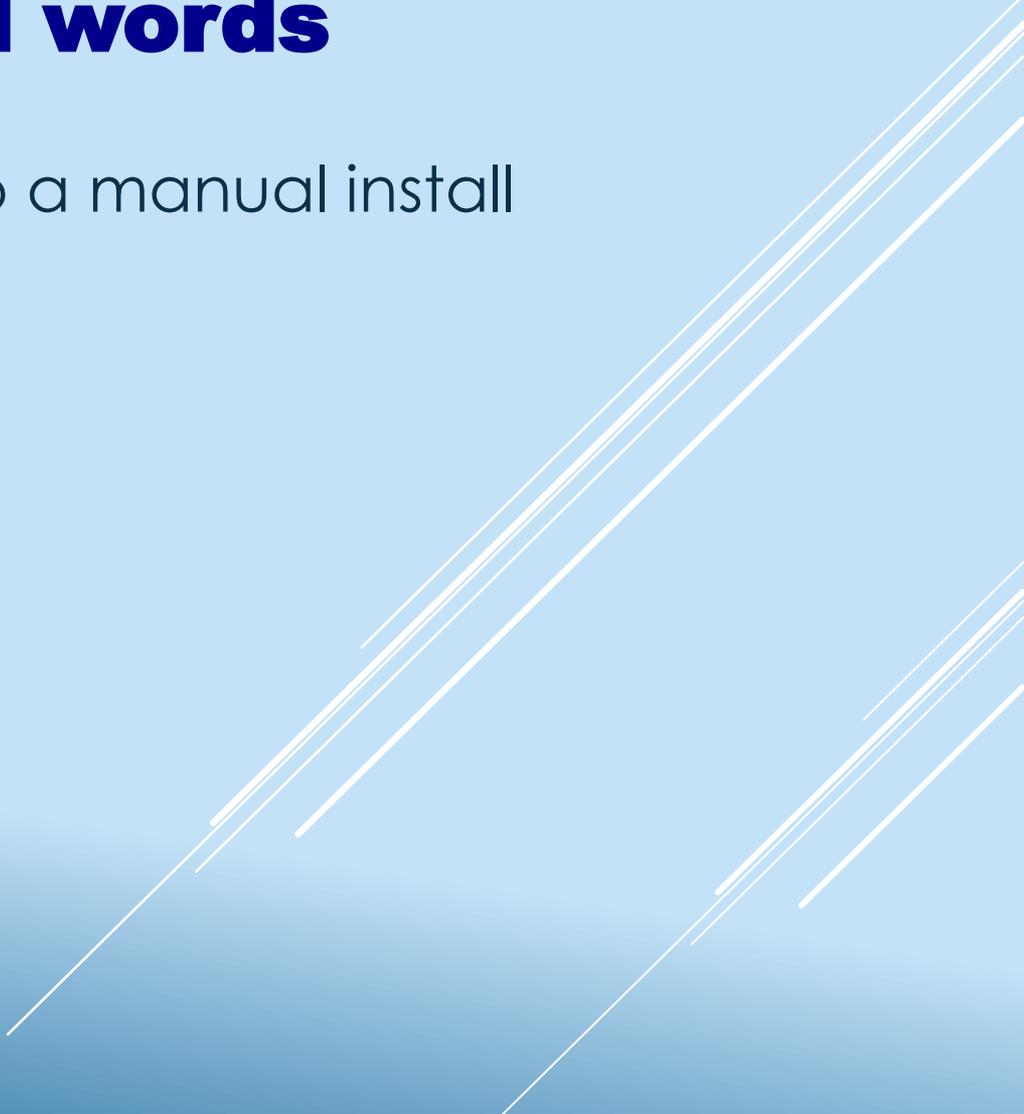
Download in
App Store



Download in
Google Play

A decorative horizontal line consisting of a series of small, vertical, brown rectangular segments, creating a textured, fence-like appearance.

Final words

- When in doubt, just do a manual install
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- Several white, diagonal lines of varying lengths and thicknesses, extending from the bottom right towards the top right of the slide, creating a sense of motion and modern design.